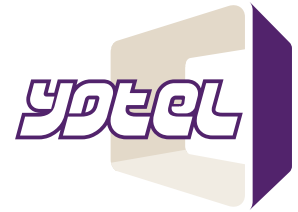


Cabin Attendant



When our guests climb into their beautifully made bed or stand under the rain shower in the immaculate wet room, they will silently thank you for caring so much.

Our cabins (the word we use for rooms) are the heart of Yotel – they are booked in slots of time (minimum 4hrs) for people on the go or in between flights. As a member of the best crew in the business you will clean the cabins in record time so our weary customers can get in and get some rest. Turnaround times are going to be critical and you and the team will have all the tools you need to do the job well and efficiently.

You will love a challenge and prove yourself to be reliable and responsible and a real team player.

Some of the things you will do:

- Clean the Cabins
- Maintain the public areas
- Talk to the customers, make them welcome and help them if they look lost or stressed

... and those you won't:

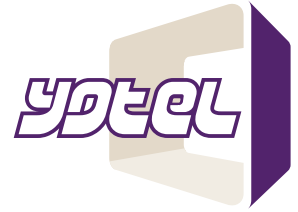
Stand still for long – we are going to be busy!

Salary and hours of work information available on demand
please email us at jobs@yotel.com for more information.

We will kit you out in a stylish uniform which we promise you will be happy to wear. We will train you to do the job and develop your skills. We will treat you as an individual, be fair and upfront with you.

To work with us you will be aged 18 or over, be fluent in spoken English and have the right to work in the local territory.

Senior Cabin Crew



Are you a leader in waiting? Ready to take responsibility for running a small Crew? Totally committed to delivering memorable customer service day or night? If so then you may be right for the position of Senior Cabin Crew.

More senior (that doesn't mean older) than Cabin Crew but not quite ready for the top job (General Manager) you will work alongside the Cabin Crew, co-ordinating, guiding, teaching and helping them in their day to day tasks and responsibilities.

You will not be afraid to step in and help; after all you will be used to dealing with the public, having two or more years' experience working in a dynamic environment where calmness and efficiency under pressure are the order of the day (or night).

You will be a team player but enjoy stepping up to take control when the situation demands. As a confident communicator, you will have the ability to give direction and feedback to your colleagues.

Some of the things you will do:

- Work alongside and manage the Cabin Crew ensuring they deliver great service to guests
- Co-ordinate with the Cabin Attendant Team so they stay informed as cabins are sold/become vacant
- Monitor and help maintain the Yotel IT system daily
- Help the Cabin Attendants when it's busy and they need a hand
- Assemble food and drink orders in the Galley and deliver them to the Cabins
- Step in and resolve any issues that Cabin Crew or Cabin Attendants cannot contend with

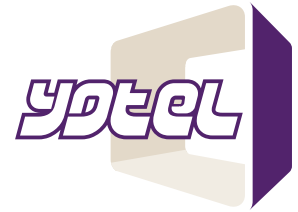
... and those you won't:

- Stand behind a desk answering the phone all day
- Administer guests' bookings – they will do that themselves online or at the Yotel Kiosk
- Count the float for an hour – we only use credit cards

Salary and hours of work information available on demand
please email us at jobs@yotel.com for more information.

We will kit you out in a stylish uniform which we promise you will be happy to wear. We will train you to do the job and develop your skills. We will treat you as an individual, be fair and upfront with you.

To work with us you will be aged 18 or over, be fluent in spoken & written English, have face to face customer service experience and have the right to work in the local territory.



A genuine flair for customer service, the ability to remain calm and composed under pressure and that unique ability to make all our guests feel like they are flying first class.

These are just some of the things we look for in our Cabin Crew. You may be welcoming a guest with a great smile or serving a meal from our express Galley Kitchen. When the morning rush is in full flow, you may find yourself helping the Cabin Attendants turn around one of the cabins before the red-eye flights land. You will be used to working in a dynamic environment, where teamwork and efficiency under pressure are the order of the day (or night). You will be used to thinking on your feet & be quick to react to customers needs, taking decisive action to make a real difference.

You will also be a confident communicator and have the ability to take direction and feedback from the senior Cabin Crew, but we hope you will be promoted quickly as we grow and expand. You will be at home in your own company, capable of working independently when you need to. Equally you will enjoy being part of a team of like minded professionals.

Some of the things you will be doing:

- Welcome/assist arriving guests
- Help them make bookings & check in at the Yotel Kiosk
- Assemble food and drink orders in the Galley and deliver them to the Cabins
- Help the Cabin Attendants when it's busy and they need a hand
- Listen to guests questions, find out the answers and resolve problems efficiently

... and those you won't:

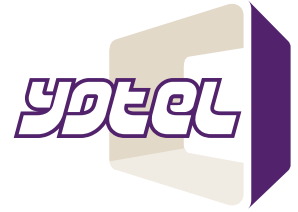
- Stand behind a desk answering the phone all day
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Salary and hours of work information available on demand
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We will kit you out in a stylish uniform which we promise you will be happy to wear. We will train you to do the job and develop your skills. We will treat you as an individual, be fair and upfront with you.

To work with us you will be aged 18 or over, be fluent in spoken & written English, face to face customer service experience and have the right to work in the local territory.

Head Housekeeper



As Head Housekeeper, you will have arguably the most challenging but satisfying job in the hotel.

When our guests climb into their beautifully made bed or stand under the rain shower in the immaculate wet room, they will silently thank you and your team for caring so much.

Our cabins (the word we use for rooms) are the heart of Yotel – they are booked in slots of time (minimum 4hrs) for people on the go or in between flights.

You will lead the Cabin Attendant Team, overseeing them and working alongside them servicing the cabins. Turnaround times are going to be 15mins flat (don't worry the cabins are 9m² on average).

You will have responsibility for recruiting and scheduling as the business demands, overseeing the training and development and ensuring the Yotel is maintained to the highest levels. You will love a challenge and prove yourself to be reliable and responsible and lead your team in a hands on manner.

Some of the things you will do:

- Oversee & work alongside the Yotel Attendants Team in all their day to day tasks
- Make sure the Yotel Attendants are delivering the highest levels of cleanliness around the Yotel
- Monitor and maintain linen stocks
- Ensure Cabins are maintained well, working alongside the Cabin Engineer
- Make sure the Cabin Attendants reach their turnaround targets daily
- Train and develop the staff

What you won't do:

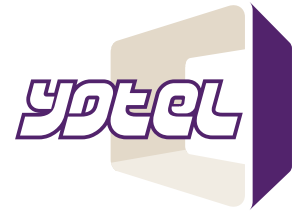
- Sit in an office pushing paperwork – we want you to be active, visible and on the shop floor
- Pass the buck – you will be responsible for dealing with problems as well as enjoying successes

Salary and hours of work information available on demand please email us at jobs@yotel.com for more information.

We will train you to do the job and develop your skills. We expect you to do the same for Yotel Crew. We will kit you out in a stylish uniform which we promise you will be happy to wear. We will treat you as an individual, be fair and upfront with you.

To work with us you will be aged 18 or over, be fluent in spoken & written English, have experience of a busy hotel environment and have the right to work in the local territory.

Maintenance Engineer



Do you like fixing things?

Happy working by yourself setting your own goals for the day?
Can you juggle minor electrical works with painting/decorating,
whilst changing a LCD screen?

If YES, you will make a perfect Yotel Engineer.

You will work alongside the the Cabin Crew & Attendant Teams, overseeing the maintenance of the Yotel Cabins.

You will conduct repairs and renewals throughout the Yotel & be responsible for servicing the mechanical systems within the Yotel, ensuring we meet all current legislation. You will take a lead on matters of Health & Safety alongside the General Manager.

You will be reliable & responsible & able to self motivate to get things done efficiently.

Some of the things you will do:

- Fix, repair and renew the Yotel's fixtures, fittings and mechanical systems
- Co-ordinate with the General Manager and Head Housekeeper to conduct maintenance tasks
- Monitor and maintain the fabric of the Yotel
- Oversee the day to day painting and decorating

... and those you won't:

- Sit in an office pushing paperwork – you will be active, visible and on the shop floor

Salary and hours of work information available on demand
please email us at jobs@yotel.com for more information.

We will kit you out in a stylish uniform which we promise you will be happy to wear. We will train you to do the job and develop your skills. We will treat you as an individual, be fair and upfront with you.

You should be aged 18 or over, be fluent in spoken & written English, have relevant experience and have the right to work in the local territory.